

## CURRICULUM VITAE

Barbara J. Costello, MLS  
Associate Professor, Government Documents and Research Librarian  
duPont-Ball Library, Stetson University  
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### EDUCATION

Master of Library Science, 1989                      Southern Connecticut State University  
Bachelor of Arts, Political Science, 1980        Boston College

### EXPERIENCE

2004 – Present      Associate Professor, with Tenure  
1998 – 2004        Assistant Professor  
1998 – Present      Government Documents/Research Librarian  
                            du-Pont Ball Library, Stetson University, Deland, Florida

Serve as the Government Documents Librarian, with responsibility for the Government Documents Department, which includes both United States and Florida documents. Oversee a physical collection of close to 350,000 items. Provide in-depth government documents reference service, using electronic resources such as Internet, DVD, and CD-ROM, as well as traditional print and microform sources. Administer the Documents Program in accordance with Title 44 U.S.C. and the *Legal Requirements & Program Regulations of the Federal Depository Library Program* from the Government Publishing Office.

Evaluate and select materials in primarily electronic, formats for inclusion in the documents collection, in accordance with the written Government Documents Department collection development policy. Submit item selection updates to the Government Publishing Office to maintain currency and appropriateness of the federal documents collection. Follow Government Publishing Office guidelines for weeding and disposal of federal documents.

Coordinate with the Catalog Librarian on government documents processing and cataloging and to ensure that Government Publishing Office policies and procedures are being followed in the daily operation of the depository program and in special projects for the Documents Department.

Develop short- and long-range plans for the Government Documents Department, including budget, space, and equipment needs and projections. Prepare written planning documents, including an annual report, and present them to the Director of Public Services and the Dean of the Library & Digital Learning Resources, as required.

Participate in weekly and occasional week-end reference activities, such as answering questions and assisting with research through the on-call research librarian service, via telephone, and via email queries. Assist patrons in the use of computer, print, and microformat resources and in locating library materials. Research specific queries posed by students, faculty, staff, and administration.

Provide library instruction as requested by the Learning & Information Literacy Librarian and classroom faculty. Prepare research guides and handouts for instruction sessions.

As a member of the library's faculty, provide input into the development of library policies, procedures, and planning documents

Contribute to collection development activities by identifying and selecting materials to add to the Library's general collection.

Current research interests: electronic FDLP, the availability of online U.S. Congressional documents, and online reference resources.

2009 – present      Interlibrary Loan

Serve as Interlibrary Loan Coordinator, troubleshooting any problems that arise in either borrowing or lending transactions

Assume primary responsibility for processing all borrowing requests

Compile ILL borrowing and lending statistics at the close of each fiscal year

Produce written policies and procedures for the Interlibrary Loan Department

Train and supervise departmental student employees

Order dissertations requested (via ILL) from ProQuest Dissertation Express online ordering system

1987 – 1998      Government Information Services Unit  
Connecticut State Library, Hartford, Connecticut

Library Technician (February 1990 to September 1998)

Library Technical Assistant (July 1987 to February 1990)

1984 – 1987      Periodicals Department, Magnus Wahlstrom Library  
University of Bridgeport, Bridgeport, Connecticut

Library Technician

## **GRANTS/AWARDS**

Sabbatical, Fall 2012

Sabbatical, Fall 2005

Stetson University Hand Faculty Grant, 2004.

## **PUBLICATIONS**

### **Book Chapter**

Costello, Barbara. "Academic Libraries in Partnership with the Government Publishing Office: A Changing Paradigm." *Space and Organizational Considerations in Academic Library Partnerships and Collaborations*. (2016): 87-110.

## Articles

"Free U.S. Government Databases for Non-Depository Libraries." *The Reference Librarian* 54, no. 1 (2013): 1-22.

"Moving in the Right Direction: Developments in the Online Availability of Full-Text Congressional Committee Hearing Transcripts." *Government Information Quarterly* 25, no. 1 (2008): 104-117.

"Reference Service in the Digital Age: An Analysis of Sources Used to Answer Reference Questions." *Journal of Academic Librarianship* 31, no. 3 (2005): 263-272. Co-authored with Jane Bradford and Rob Lenholt.

"Using Blackboard in Library Instruction: Addressing the Learning Styles of Generations X and Y." *Journal of Academic Librarianship* 30, no. 6 (2004): 452-460. Co-authored with Rob Lenholt and Judson Stryker.

"A Snapshot of Availability of U.S. Congressional Committee Hearings: How Complete are Online Sources?" *College & Undergraduate Libraries* 10, no. 2 (2003): 73-87.

"Utilizing Blackboard to Provide Library Instruction: Uploading MS Word Handouts with Links to Course Specific Software." *Reference Services Review* 31, no. 3 (2003): 211-218. Co-authored with Rob Lenholt and Judson Stryker.

## CONFERENCE PRESENTATIONS

"Reducing Pain: Delivering Happiness." Presentation of Stetson UX team project results at NEFLIN Annual Meeting, Orange Park, FL. September 23, 2016. Go-presented with Grace Kaletski, Learning & Information Literacy Librarian)

"It's a Jungle Out There! Simplifying the Hunt for Government Information." A program sponsored by the Government Documents Interest Group, presented at the 2009 Florida Library Association Annual Conference, Orlando, FL, May 8, 2009. Co-presenter: Rich Gause, University of Central Florida.

Paper delivered, "An Analysis of Sources Used to Answer Reference Questions." *Recent Research in the Field of Reference Services: Ninth Annual Reference Research Forum*. MOUSS Research & Statistics Committee, Reference and User Services Association (RUSA), American Library Association Annual Conference, Toronto, Canada, June 22, 2003. Co-presenters: Jane Bradford and Rob Lenholt, Stetson University.

<http://www.stetson.edu/library/ALA2003.html>

"What's Up? Docs! Documents Reference for Non-Documents Librarians: Online Federal Information." A program sponsored by the Government Documents Interest Group, presented at the 2003 Florida Library Association Annual Conference, Lake Buena Vista, FL, April 24, 2003. Co-presenter: Rich Gause, University of Central Florida

<http://www.stetson.edu/library/WhatsUpDocs.ppt>

"'Linking Technology' and Research for Student Learning." American Accounting Association Southeast Region Meeting, Charleston, SC, March 29, 2003.

"Teaching Library Instruction Utilizing Library, IT, and Faculty Collaboration: Posting Hot-Linked Handouts to Blackboard Online Courseware." Poster session presented at the EDUCAUSE 2002 Conference, Atlanta, GA, October 2, 2002.

"A Three-Way Partnership." Poster session presented at the American Library Association 2001 Annual Conference, June 16-19, San Francisco, CA. In conjunction with the ALA Library Instruction Round Table conference program "Partnerships for Instruction."

Program planner and moderator, Florida Library Association Government Documents Interest Group conference program, "Census 2000: the Counting is Over... What's Next?" Florida Library Association Annual Conference, Kissimmee, FL, April 12, 2001.

## **PRESENTATIONS/WORKSHOPS (Select List)**

"The American State Papers and the United States Congressional Serial Set: Unexplored Sources for Genealogy Information." Presentation for Roots and Branches Genealogical Society of West Volusia County, DeLand Public Library, November 17, 2019

"Historical Treasures, Genealogical Gems." Presentation for Family History Club, John Knox Village, Orange City, FL, March 27, 2019.

"The American State Papers and the United States Congressional Serial Set: Unexplored Sources for Genealogy Information." Presentation for Northeast Florida Library Information Network (NEFLIN) Genealogy Interest Group, Stetson University, DeLand, FL. April 14, 2016.

"Historical Treasures, Genealogical Gems." A presentation to the Victoria Gardens Genealogical Society, DeLand, FL, May 21, 2014

"The American State Papers and the United States Congressional Serial Set: Unexplored Sources for Genealogy Information." Presentation for the Volusia County Genealogical Society, Daytona Beach Public Library, May 15, 2014

"Historical Treasures, Genealogical Gems." A presentation to the Roots & Branches Genealogical Society of West Volusia at the DeLand Public Library, April 21, 2013.

"Uncle Sam Doesn't Live Here Anymore," a full day workshop sponsored by NEFLIN (Northeast Florida Library Information Network), Orange Park, FL, February 16, 2012. Co-presenter: Rich Gause, University of Central Florida.

Highlights from the Fall 2008 Federal Depository Library Conference. Presentation to the CFLC Government Documents Interest Group, Maitland, FL, November 12, 2008,

"Historical Treasures, Genealogical Gems," a presentation to the Daughters of the American Revolution Gemini Springs Chapter, Lake Helen Public Library, April 12, 2008.

Highlights from the Fall 2007 Federal Depository Library Conference. Presentation to the CFLC Government Documents Interest Group, Stetson University DuPont-Ball Library, October 24, 2007.

"The U.S. Census Bureau American Community Survey." Presentation to the CFLC Government Documents Interest Group, Rollins College Library, April 25, 2007.

Presenter, "STAT-USA: a demonstration of the U.S. Commerce Department's online database of trade and economic information." Joint meeting of the CFLC Reference and Government Documents Interest Groups, Stetson University, May 12, 2005.

"Where in the World (Wide Web) are Congressional Bills and Public Laws?: a workshop on locating bills, public laws, and related documents online." Presented for reference librarians of the Selby Public Library, Sarasota, FL, April 4, 2005.

Presenter, with Jane Bradford, "An Analysis of Sources Used to Answer Reference Questions," Central Florida Library Cooperative Reference Interest Group, Stetson University, November 7, 2003

"Highlights of the 2002 Federal Depository Conference." CFLC Documents Interest Group meeting, Maitland, FL, November 13, 2002.

Presenter, "Finding Congressional Information Using Thomas and GPO Access", a PowerPoint presentation at the Central Florida Library Cooperative Government Documents and Reference Interest Groups joint workshop,

“What’s Up? Docs! Documents Reference for Non-Documents Librarians”, University of Central Florida Library, Orlando, FL, November 3, 2000.

<http://library.ucf.edu/GovDocs/training/cflc/gpo-thomas/index.htm>

## **LIBGUIDES CREATED**

[2020 Elections](#)

[Accounting](#)

[American Studies](#)

[ERIC Database](#)

[Florida Government](#)

[History: Ancient, World, and U.S.](#)

[International Studies](#)

[Law and Legal](#)

[Political Science](#)

[RIA Checkpoint](#)

[U.S. Civil War and Reconstruction](#)

[U.S. Congress](#)

[U.S. Decennial Census](#)

[U.S. Presidents](#)

## **CONFERENCES ATTENDED**

Government Printing Office Federal Depository Library Conference and Council Meeting, 1999-2000, 2002-2019

OCLC Resource Sharing Conference, March 13-14, 2018, Jacksonville, FL

American Library Association Annual Conference, 1999–2005, 2016

American Library Association Mid-Winter Conference, 2001-2002

Florida Library Association Annual Conference, 2000, 2002-2004

Florida State Depository Biennial Conference, 2000, 2002, 2008, 2010(online), 2012 (online)

Northeast Florida Library Information Network (NEFLIN) Technology Conference 2011, 2013

Florida Association of College and Research Libraries (FACRL) Fall Program, 2008, 2011

EDUCAUSE Annual Conference, 2002

## **SEMINARS/WORKSHOPS ATTENDED – (Select List)**

Search Committee Diversity Development Training (in-house), October 8, 2018

Design Workshop for the Work Practice Study of FDLP Libraries, June 24, 2016

GPO/Census Bureau webinar: Census Data Tools, April 3, 2013

Springshare LibGuides Training webinars:

LibGuides Basics (Basics Part 1), March 13, 2013

Beyond Guide Basics (Basics Part 2), March 20, 2013

Guide Design (Basics Part 3), March 25, 2013

Best Practices for Building Guides, May 10, 2013

Accessing and Mapping NEW 2010 Census Information: Tricks and Shortcuts. NEFLIN workshop, June 2, 2011, Orange Park, FL.

LexisNexis (ProQuest) Webinar: Legislative Histories, December 16, 2010.

"Redesigning Today's Public Services: Focus on Reference." *Library Futures: Staying Ahead of the Curve* teleconference series, College of DuPage, November 12, 2010.

Interactive Phase Theory and Teaching Methods, Stetson Diversity Day event, October 27, 2010.

2007 Economic Census Workshop, UCF Library, August 11, 2010.

U.S. Patent and Trademark Office seminar, May 12, 2010

(RIA) Checkpoint Webinar: Basic Training for University Students and Professors, April 9, 2010.

Illuminate training sessions (weekly), March 17 – April 21, 2010.

"Helping GPO Identify Fugitive Publications" Government Printing Office online tutorial, viewed February 24, 2010.

Elsevier TrainingDesk online session: Introduction to ScienceDirect. June 19, 2008

LexisNexis Academic Seminar - Legal Research (online) June 18, 2008

National Coalition Building Institute (NCBI) workshop, Stetson University, May 9, 2008

"Making the Most of What You've Got: Improving Access to Government Information in Your Online Catalog." American Library Association pre-conference sponsored by ALA's Government Documents Round Table: Cataloging Committee and the Association for Library Collections and Technical Services, Orlando, FL, June 24, 2004.

"Census on the Web." Florida Library Association pre-conference workshop sponsored by the FLA Government Documents Interest Group, Daytona Beach, FL, March 24, 2004.

"A Horse of a Different Color: Census 2000 and Creating Customized Tables on the Web." ALA Pre-Conference workshop sponsored by the GODORT Federal Documents Task Force, Georgia State University, Atlanta, GA, June 13, 2002.

"Diversity Counts! Who's Counting Whom? Census 2000, Your Library, & Your Community," Florida Library Association Government Documents and Internet Interest Groups, pre-conference workshop, University of South Florida, Tampa, FL, April 25, 2000.

Patent Depository Open House, University of Central Florida, Orlando, FL, December 12, 1998

## **PROFESSIONAL POSITIONS HELD**

Florida Federal Depository Libraries State Plan Committee, 2008-2010

Chair, Central Florida Library Cooperative Government Documents Interest Group, 1999-2000, 2003-2004, 2007-2010.

Leader, Government Documents Interest Group, Florida Library Association, 2000-2001

Vice-Leader/Leader-Elect, Government Documents Member Group, Florida Library Association, 1999-2000

2001-2002 ALA Government Documents Round Table Membership Committee

2003-2004 ALA Government Documents Round Table Conference Committee

## **UNIVERSITY SERVICE**

Library Search Committee, Engagement and Learning Librarian, Spring 2019  
Library Search Committee: Director of Public Services, Summer 2016  
Library Search Committee: User Experience and Outreach Librarian, Spring/Summer 2016  
Northeast Florida Library Information Network (NEFLIN) User Experience Project team, 2016  
University Tenure, Grievance, and Academic Freedom Committee -- Fall 2017 to present, Fall 2006 – Spring 2009.,  
University Professional Development Committee, Fall 2018-present, Fall 2009 –Spring 2012 (Interim Chair, Spring 2012), Fall 2003 – Spring 2006  
University Hand Awards Committee, 2016, 2018  
Library Search Committee: Learning and Information Literacy Librarian, Spring/Summer 2015  
University General Education Committee, Fall 2014 – Spring 2017  
Co-coordinator of Civil Rights programs funded by NEH grant to the library, Spring and Fall 2014  
Planned the 125<sup>th</sup> anniversary celebration of the Stetson University library's designation as a federal depository library – Spring 2013  
Gender Studies Committee, Spring 2013 – Spring 2016  
Library Search Committee: Learning and Information Literacy Librarian, Spring 2013  
Library Search Committee: Head, Public Services, Spring 2012.  
Judge, Stetson Showcase (formerly University Undergraduate Scholarship and Performance Day): 2001, 2004, 2012-2019  
Stetson University Faculty Senate Executive Committee, Spring 2012.  
Stetson University Faculty Senate, Committee on Committees, Spring 2013; Chair, Spring 2012.  
Stetson University Faculty Senate workshop on shared governance, February 9, 2011.  
Stetson University Faculty Senate, Faculty Handbook/Bylaws Committee, Spring 2011.  
Stetson University Faculty Senate, Library Faculty representative, Fall 2000 to Spring 2003; Fall 2010 – Spring 2012  
University General Education Committee, Fall 2010 – Spring 2012.  
Judge, Women and Gender Studies (WGS) Ann Morris Essay and Creative Writing Contest: 2009 – 2016, Chair: 2015  
duPont-Ball Library Tenure and Promotion Committee, Fall 2004, Fall 2006, Fall 2008, Fall 2012, Spring 2015  
McEniry Award Nomination Committee, Spring 2003.  
Panelist, seminar on “Stetson Women in/and Leadership,” a project of the Women's Council, WGS, and the Cross Cultural Center, November 12, 2002.  
Selection Committee Judge, June Brooks Memorial Award for Activism, Spring 2002.  
duPont-Ball Library Fall Reception Committee, Summer 2001.  
University Disciplinary Appellate Board Hearing, Faculty Representative, May 9, 2001.  
Library Search Committee: Electronic Services & Document Delivery/Reference Librarian, duPont-Ball Library, Spring 2001.  
Faculty Senate Faculty Welfare Committee, Fall 2000 to Spring 2003.  
Campus Life Committee, 2004-2005, 1999-2002

## **COMMUNITY SERVICE**

Poll watcher, 2012 General Election  
Member, Education Subcommittee, Volusia County 2010 Census Complete Count Committee  
Judge, Florida Writers Association 2002 Book Awards