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Career Objective:

As a library technology professional and administrator, I seek to provide services that demonstrate a commitment to honest, accurate, and efficient information preservation and discovery. In this goal, I endeavor to make a positive impact on the lives of individuals and communities served by libraries. With a long serving background in providing technology support and development, my professional ambition is based on supporting those I serve.

Professional Library Experience:

February 2024 – Present Assistant Professor, Web Services and Research Librarian Stetson University, Deland, Florida

2022 – 2024 Library Director Wilmington College, Wilmington, Ohio

Wilmington College is a Religious Society of Friends (Quaker) institution located in southwest Ohio. This position is responsible for the overall vision and strategic planning of the Sheppard Arthur Watson Library. Specific areas of responsibility:

- Supervising and managing administrative goals, bibliographic instruction, circulation, interlibrary loan, technology, reference, and special collections and services.
- Collaboration with campus leaders to promote and improve library collections and services.
- Representing the college library on state level decision making bodies.
- Working with campus advancement efforts to raise external funds.
- Serve as an advocate for student success through access to information and productive work areas.

Selected Areas of Progress:

S.A. Watson Library Renovation:

- February 2022 December 2022: Appointed as an ad hoc member of the Distinctive Academic Excellence Committee. This committee is comprised on Wilmington College Administration and Wilmington College Trustee Board members with the objective to revitalize the Watson Library. An initial fund of \$1 million was allocated to renovate and improve the library's main level.
- January 2023 February 2023: Scoping and planning phase one renovation of the Main Level of S. A. Watson Library with BHDP Architecture.
- February 2023: Received unanimous Wilmington College Board approval to move forward with phase one of renovation improvements to the S. A. Watson Library.
- May 2023 November 2023: Oversight of phase one of the S. A. Watson Library renovation, with BHDP Architecture and general contractors.
- May 2023 February 2024 (Projected): Led the establishment of a donor funded "Center for Teaching and Learning" in the Watson Library as a part of phase one of the library renovation project.

Digital Modernization:

- Implementation of a more comprehensive library website. This includes implementation of Matomo Analytics, the Tockify calendaring system, and the setup of Google Scholar.
- Watson Library online resources (subscription databases and websites) have increased 50% since June 2022.
- o Created the first Artificial Intelligence (AI) / ChatGPT information site for Wilmington College.
- Authored the 2023 Wilmington College Research Showcase Poster Collection online repository (https://wilmingtoncollegeresearchshowcase.omeka.net) in support of the annual event held on May 4, 2023.
- o Attended OhioLink RFP Presentations (OCLC, ExLibris, and EBSCO) for new ILS platform.
- Deployed the "Watson Library: Quaker Resources" online digital collection site with hosted
 Omeka services and ContentDM (https://library.wilmington.edu/welcome/digital).

Operational Improvements:

- o Conducted a comprehensive policy review of all Watson Library policies.
- Performed a strategic realignment for roles and responsibilities within the library and for Watson Library's interfacing with OhioLink.
- o Drafted the college's first public policy statements on copyright use and accessibility.
- Established a local lending relationship with Wilmington Public Library to house a leisure reading depository collection in the Watson Library. As a part of this agreement, Wilmington College students and faculty gain access to Kanopy, Hoopla, and other digital resources by acquiring a local public library card.
- Initiated Watson Library membership with the Southwest Ohio Neighboring Libraries (SWON) consortium.
- Oversaw the preemptive Opt-Out process for the Watson Library and College Archives from the United States Copyright Claims Board (CCB) of the US Copyright Office to protect the institution from unwarranted copyright litigation.
- Partnered with the Wilmington Public Library for a campus and community event appreciating "Banned Books Week."
- o Responsible for institutional Higher Learning Commission (HLC) re-accreditation documentation.
- 2022 2023 Fiscal YTD Fundraising (as of June 20, 2023): \$48,500.00

Committees and Appointments:

- Wilmington College Distinctive Academic Excellence Committee Ad hoc member
- Wilmington College Information Technology Committee Member
- Wilmington College Instructional Development and Resources Committee Member
- Wilmington College Election Awareness Steering Committee Member
- Wilmington College Marketing and Enrollment Strategic Planning Committee Member
- Wilmington College Martin Luther King Day Celebration Committee Member
- Wilmington College Annual Research Showcase Planning Committee Member
- Clinton County Reads Committee Member
- Braver Angels Network Liaison and Wilmington College Representative

2018 –2021
Library Director / Copyright Officer
Thomas More University, Crestview Hills, Kentucky

Thomas More University is a Covington (Kentucky) Catholic Diocese institution. This position was responsible for the overall vision and strategic planning of the Thomas More University Benedictine Library.

- Supervised and managed administrative goals, bibliographic instruction, circulation, interlibrary loan, technology, reference, and special collection services.
- Collaborated with campus leaders to promote and improve library collections and services.
- Represented the university library on state level decision making bodies.
- Served as an advocate for students through access to information and productive work areas.

Selected Areas of Progress:

Fiscal Stabilization:

- Established a budget management protocol to stabilize over five years of erratic budget management.
- Restored lost periodical subscriptions (print and online) based on scholarly industry and historic circulation data.
- June 2021 Completed library budget modernization project from FY 2018-19 to FY 2021-22.
 All purchasing, renewals, invoicing, and forecasting established in routine operations.

Digital Modernization:

- o Established first new Benedictine Library website since 2006.
- o Developed various LED information displays on campus using the Raspberry Pi platform.
- Achieved all-time highs (semester) in full text downloads, increasing 303%.
- o First academic library in Kentucky to implement the open-source Koha ILS.
- o Increased available databases by 338% from April 2018 to March 2021.
- Partnered with two classes (MIS and CIS) to replace Google Analytics with Matomo analytics.
 The goal of this project was to develop an analytics solution that respects library patron privacy.
- Established business incubator within the library for the Salus Consulting Group (Matomo analytics project).
 - November 2019 Interviewed for "<u>The Library is Open</u>" podcast from ByWater Solutions. - Featuring Salus Consulting Group.
- o Implemented EBSCO Discovery (EDS) Platform.
- Implemented OpenAthens authentication system.
- Upgraded LibGuides CMS and LibWizard. Including Learning Technologies Integration (LTI) into Canvas.
- "Gregor Mendel Collection" contributed to the Kentucky Digital Library (KDL) hosted on ContentDM.
- Began eBook conversion project evaluating replacement of print books with eBooks and digitization options for books within current collection.
- Established Open Educational Resources (OER) program and website to support adoption of textbook alternative solutions at Thomas More.
- Over tenure at TMU, print collection size reduced by 4.6%

SACSCOC Reaccreditation:

- o Established a comprehensive library records retention plan.
- o Drafted the library's SACSCOC 2020 re-accreditation report.

 Updated the "Collection Development and Maintenance Policy," which included dramatic changes to the library's acquisitions process. These changes include greater faculty input in selection of materials for the library collection.

COVID-19 Response and DEI Initiatives:

- o March 2020 July 2021 Led all aspects of the library response to COVID-19 pandemic.
- Led ongoing Benedictine Library Diversity Initiative (DEI) with acquisition of added resources to better support a diverse campus community.

Committees and Appointments:

Member University IT Leadership Committee
 Member University Presidential Leadership Council
 2018 – 2019 Chair – Kentucky Virtual Library (KYVL) Authentication Committee
 2021 – 2022 Chair Elect – AIKCU Library Director Committee

2021 – 2022 Member – KYVL Affordable Learning Steering Committee (ALSC)

2013-2018

Systems Librarian / Lecturer

W. Frank Steely Library - Northern Kentucky University, Highland Heights, Kentucky

Served as the Systems Administrator for all library systems including the Voyager integrated library system (ILS), the World Share Management Services (WMS) library system, the EBSCO Discovery search engine platform, the DSpace institutional repository platform, and a library-wide RFID asset tracking system manufactured by 3M. From 2013 to 2015, managed the operations of the Voyager ILS running on a statewide shared Red Hat Linux server. From 2014 to 2015, oversaw the technical transition from Voyager to the OCLC World Share Management Service (WMS) library system platform.

Also served on library committees such as the web and assessment teams, while also serving on external committees such as OCLC's WMS Discovery advisory board. In 2017, I received the appointed position of Library Mentoring Coordinator. This role led the process of guiding new faculty at Steely Library to build a successful relationship with a mentor assisting the new employee to transition and succeed in the library.

Selected Areas of Progress:

- ExLibris Voyager Integrated Library System (ILS) three hundred Level Administrator Certification
 - Voyager installed on Red Hat Linux Hosted server running an Oracle Database.
- Liaison to Construction Management NKU Haile/US Bank College of Business
- Implemented DSpace institutional repository hosted with DuraSpace.
 - Developed the new Francine Shapiro Digital Library using Omeka.
 - EMDR online library (http://emdria.omeka.net).
- Transitioned NKU to the OCLC WorldShare Management Services Integrated Library System:
 - Setup reporting analytics using SAP Business Objects.
- Liaison to Computer Science NKU College of Informatics
- Developed Online Librarian CEU Workshop: "Raspberry Pi for Librarians"
- Setup Omeka online collection sites.
 - The Kentucky Inventors Database
 - o The Teacher Resource Center

Worked with EBSCO to become the second academic library to connect EBSCO Discovery to OCLC WMS.

2011-2012

Director: Library and Information Technology / Interim Vice President Cincinnati College of Mortuary Science, Cincinnati, Ohio

Managed the operations of the Library and Information Technology for the entire college. This role was responsible for provisioning materials for the library, while also purchasing IT equipment and services for the college.

Selected Areas of Progress:

- CRM system conversion to a customized Salesforce.com platform for recruitment, admissions, registrar, and alumni functions.
- Setup of access and technical support for CCMS student Gmail and Google Apps for Education.
- Campus deployment of the AllWorx VoIP phone system, including installation of a fiber optic high speed internet circuit to the campus.
- Campus wide deployment of a cloud hosted desktop computing environment for faculty and staff.
- Deployed OpenClass Learning Management System for hybridized classroom learning.
- Designed and implemented the first CCMS IT strategic plan.
- Development of a comprehensive disaster recovery plan.
- Setup online bookstore at ccms.edu for student textbook purchasing.
- Awarded \$9000 in grant funding from the Funeral Service Foundation for the update of the CCMS Library Computer Lab.

2006 - 2011

Manager – Center for Information Management Miami University, Oxford, Ohio

The Center for Information Management (CIM) was a high-profile public service multimedia information common for Miami University students, faculty, and staff within King Library. The lab had over seventy-five workstations, monthly usage statistics in the thousands, and was the busiest information technology service point on the entire Miami University campus. This position oversaw 15 to 25 student employees, and 2 to 4 staff members at any given time and maintained the largest budget in the university library system. The role was responsible for scoping and planning projects to deploy modern technologies within the lab and to serve as the library leader for direct technology services and support. This role included teaching responsibilities for technical workshops and project development mentoring.

Selected Areas of Progress:

- Assumed the role of GIS Librarian to support all Miami University campuses as the ESRI Technical Lead.
- Created and maintained the GIS LibGuide pathfinder and CIM Blackboard site.
- Expanded instruction and training duties to include, teaching information technology subjects in library sponsored workshops to include:
 - Digital video editing
 - Poster creation
 - Image digitizing principles

- Geographic Information systems (GIS) basics.
- Project lead: ArcGIS Server and Final Cut Pro Server in the Miami University Libraries.
- Developed and oversaw the Miami University Libraries Gaming Design Lab.

Committees and Appointments:

- Membership on the iTunes U university deployment team.
- Membership on the Miami University Apple Relations working group.
- Member of the Miami University Web Based Training Provider Selection Committee.
- Membership on the Miami University Energy Points of Contact Committee.
- Miami University Training Team for the deployment of the Sakai Learning Management System.

Professional Memberships:

Current Memberships

2013 – Present: Member/Mentor Advisor—Association of Christian Librarians (ACL)

ACL Mentoring Program. - volunteer

2013 – Present: Intercollegiate Studies Institute (ISI)

Institute Member

Past Memberships:

2022 - 2023:	Ohio Private Academic Libraries (OPAL) – Executiv	e Committee
ZUZZ - ZUZJ.	Jilio Filvate Acadelliic Libialies (OFAL) — Executiv	e commutee

At-Large Committee Member

2022 – 2023: Member—Academic Library Association of Ohio (ALAO)

2022 – 2023: Board Member—Clinton County Reads

Clinton County Reads is the annual countywide big read initiative sponsored by the Blanchester Public Library, Sabina Public Library, Wilmington Public Library of Clinton County, and the S.A. Watson Library at Wilmington College. 2023 was the first time in 18 years that the Watson Library participated in the event by hosting the annual

kickoff dinner and presentation by author John Baskin.

2022 – 2023: Wilmington Public Library – Friends of the Library - Vice President

2022 – 2023: Ohio Private Academic Libraries (OPAL)

Wilmington College is a founding member of the Ohio Private Academic Libraries

consortium.

2018 – 2023: SWON Libraries Consortium

Wilmington College first joined SWON in 2022. My personal service with SWON started in 2011 while employed at the Cincinnati College of Mortuary Science and continued in

2018 as the Library Director at Thomas More University.

2018 – 2021: Association of Independent Colleges of Kentucky (AICKU) – Secretary

2017 – 2019: Friends of Kentucky Libraries (FKL) - Webmaster 2013 – 2021: Kentucky Library Association (KLA)- Member

2011 – 2016: Special Libraries Association (SLA) - Cincinnati Chapter President Elect

Elected Positions:

May 2022 – May 2023: Commissioner: South Lebanon, Ohio City Charter Commission

Education:

Master of Library and Information Science Kent State University

Bachelor of Arts in Liberal Studies Capital University – Summa cum laude

Associate of Technical Study Sinclair Community College

Certifications:

ExLibris Alma: Certified Administrator

Date of achievement: 10/02/2023

ExLibris Primo: Certified Administrator

Date of achievement: 10/05/2023

Community Service:

2016 – Present: FCC Amateur Radio Licensed Operator (General Class)
2016 – Present Amateur Radio Relay League (ARRL) – Member

2023: Records Management Commissioner – City of South Lebanon (Ohio)

2005 – 2009: City of Springboro (Ohio) Tree Authority Board - Secretary

2001 – 2004: City of West Carrollton (Ohio) Board of Recreation - Vice Chairman

Grants and Awards:

Award: Librarian of the Month – Association of Christian Librarians – July 2023

Award: Librarian of the Month – ByWater Solutions – March 2019

Award: 2017 EBSCO Charleston Conference Scholarship – October 2017

Award: Special Libraries Association Cincinnati Chapter - Member of the Month – July 2015

Grant: Funeral Service Foundation: \$9000 "Update of the CCMS Library Computer Lab." - Funded:

September 2012 – September 2013 / Cincinnati College of Mortuary Science.

Award: Miami University Distinguished Excellence Award - September 2010

Grant: Butler County Solid Waste District Recycling Grant.

"Technical Media Recycling Initiative." - March 2010

Funded: March 2010- December 2010. Miami University Libraries.

Selected Publications:

Wells, Michael D. (2020) Perspectives on Public Services: Bringing a Small Academic Library Back from the Brink. International Information & Library Review.

https://www.tandfonline.com/doi/abs/10.1080/10572317.2020.1746028?journalCode=ulbr20

Wells, Michael D. (2018) "WSPRing Pi" and the Solar Eclipse. CQ Amateur Radio Magazine: Vol. 74, Iss. 3 Feature Article 4.

Wells, Michael D. (2017) Creating a Father-Friendly Library: An Examination of the Importance of Fatherhood Support in Today's Library Service Model. The Christian Librarian: Vol. 60: Iss. 2, Article 6.

Wells, Michael D. and Rosenbeck, Craig (2016) The Crossroads of Embracing Content Management: Using the BeagleBone Black Microcomputer to Host Omeka. Advances in the Study of Information and Religion: Vol. 5, Article 5. Available at:

https://digitalcommons.kent.edu/cgi/viewcontent.cgi?referer=https://scholar.google.com/&httpsredir=1&article=1045&context=asir

Wells, M. (2015). The End of HTTP and the Library Website: The Growing Need for HTTPS in Library Services. Christian Librarian, 58(2), 102–104.

Wells, M. (2014). Doing Good with a Slice of Pi: Ideas for Using the Raspberry Pi as a Low-Cost Information Platform in Libraries. Christian Librarian, 57(2), 102–108

Wells, M. (2014). Addressing Rural Library Technology Budgets with Single Board Computers: Testing the APC 8950 Rock Circuit Board Computer for Patron Access. Journal of Library Innovation, 5(1), 1–12.

Selected Presentations:

November 2023 – Conference Presentation – Academic Library Association of Ohio (ALAO) Annual Conference, Nationwide Hotel & Conference Center – Lewis Center, Ohio. "Aligning Library Spaces and Services to Meet Evolving Patron Expectations." w/ Tom Sens (BHDP Architecture) and Scott Lloyd (Mt. St. Joseph University)

June 2023 – Poster Presentation – Association of Christian Librarians (ACL) National Conference, Cedarville University – Cedarville, Ohio. "Hopeful Books Week: Providing a Literary Light in a Dark World."

April 2023 – Panel Presentation – 2023 SOCHE Library Conference, "Facing Challenges and Creating Opportunities: How Academic Libraries are Being Reshaped." w/ Craig Person (University of Cincinnati), Crissy Ross (Cincinnati State), Ione Damasco (University of Dayton).

November 2022 – Presentation – Charleston Conference, "The Polarization Antidote: How a Method for Comparing News Sources, and an Understanding of Bias, Can Counteract Divisiveness" w/ Harleen Kaur, Ground News and Michael Walmsley, Baker & Taylor. (https://charleston-hub2022.exordo.com/programme/presentation/194)

October 2019 – Presentation – Kentucky Library Association (KLA) Conference, "Open to a New Era: Koha as the Strategic Foundation to a Library Re-conception." w/ Jessica Zairo, ByWater Solutions. (https://bywatersolutions.com/news/open-to-a-new-era-koha-as-the-strategic-foundation-to-library-re-conception)

March 2018 – Presentation – Northern Kentucky University Steely Library: Exploring Energy, Environment, and Space Resources for the P-12 Educator, Presentation Title: "Amateur Radio in the Classroom."

September 2016 – Presentation – OCLC WorldShare Management Global Summit, "RFID Shelf Reading with WMS."

June 2015 – Presentation – Center for the Study of Information and Religion Conference, "The Crossroads of Embracing Content Management: Using the BeagleBone Black Microcomputer to Host Omeka."

May 2015 – Presentation – Midwest Archives Conference, "So You Want an Institutional Repository, But Don't Have..." - w/ Lois Hamill, NKU Archivist and Carissa Smith, Accounts Representative – DuraSpace.

April 2015 – Program Presentation – Kentucky Library Association/Special Libraries Association Spring Conference, "Content Ownership in the Age of the Cloud: A Look at Using the Raspberry Pi to Host and Own Your Own Projects."

September 2014 – Presentation – Kentucky Library Association Annual Conference, "Development and Deployment of EBSCO Discovery: An Examination of the Potentials, Limitations, and Future of Information Access."

September 2013 – Poster Presentation – Kentucky Library Association Annual Conference, "The \$100 Library PC: Using the Raspberry Pi for Customer Access and Engagement."

June 2013 – Presentation – eBug (ExLibris Bluegrass Users Group) Conference, "Filling a Vacant Systems Librarian Position" w/ Perry Bratcher.

June 2010 – Panel Member – OhioLink Circulation PCirc Conference, Columbus, Ohio "Navigating the Future." Panel topic on student leadership and training- "Young Drivers and Your Liability."